

# Domestic water, wastewater and other charges

All prices are effective from 1 July 2016 until 30 June 2017

## Water and wastewater charges

### Water

Volumetric charge, per 1,000 litres: \$1.444, including GST

### Wastewater

#### Customers who have water meters:

Fixed charge per meter: \$205 per year, including GST

Volumetric charge: \$2.454 per 1,000 litres, including GST

Domestic wastewater volume is calculated at 78.5 per cent\* of the incoming water volume, as measured by the water meter. This assumes that, on average, 78.5 per cent of the water that enters the home goes down the drain via showers, baths, washing machines, dishwashers, toilets, sinks, etc.

\* Apartments, charged at 95 per cent, are among the exceptions.

#### Customers who do not have a metered water supply but are connected to the wastewater network:

Fixed charge: \$627 per year, including GST

## Infrastructure growth charges (IGC)

Area	Infrastructure growth charges (per single domestic unit)**	
	Excluding GST	Including GST
Metropolitan*	\$11,020	\$12,673
Beachlands and Maraetai (wastewater only)	\$7,440	\$8,556
Clarks Beach	\$11,900	\$13,685
Franklin (excluding Clarks Beach, Paerata, Pukekohe and Bucklands)	\$12,780	\$14,697
Helensville and Parakai	\$20,820	\$23,943
Kawakawa Bay (wastewater only)	\$26,040	\$29,946
Omaha/Matakana/Point Wells (wastewater only)	\$7,220	\$8,303
Snells Beach	\$23,444	\$26,956
Warkworth	\$13,200	\$15,180
Wellsford	\$17,500	\$20,125

No further connections are available in **Muriwai, Waiheke and Waiwera**

Where a customer already has a wastewater connection and will not increase demand on the wastewater network, or where a wastewater connection is unavailable, an application for a water connection will be charged a water-only infrastructure growth charge.

\*The Metropolitan network area covers customers supplied by Watercare's contiguous water supply system and/or serviced by any of Watercare's wastewater treatment plants at Mangere, Rosedale, Army Bay or Pukekohe. It includes the Hibiscus Coast, Kumeu, Huapai, Riverhead, Paerata, Pukekohe and Bucklands.

\*\* For more information please view Watercare's Infrastructure Growth Charges brochure. Visit [www.watercare.co.nz](http://www.watercare.co.nz) and search for 'Infrastructure Growth Charges'.

## New connections and development charges

All property owners or developers applying for new connections to Watercare's networks are liable for our infrastructure growth charge (IGC). The IGC is applicable to all new developments connecting to our networks, or to existing non-domestic customers that increase demand for water and wastewater.

### Application processing fees and site inspections (per hour, one hour minimum)

	Excluding GST	Including GST
Engineer	\$135.00	<b>\$155.25</b>
Technician	\$120.00	<b>\$138.00</b>

*This fee applies in addition to the charges listed below.*

### New domestic water meters including installation\*

	Excluding GST	Including GST
20mm water meter	\$581.00	<b>\$668.15</b>
25mm water meter	\$989.00	<b>\$1,137.55</b>

### New domestic irrigation water meters (with a backflow prevention device)\*

	Excluding GST	Including GST
20mm water meter (adjacent to existing meter)	\$903.00	<b>\$1,038.45</b>

### Water meter relocation\*

	Excluding GST	Including GST
15 to 25mm meter relocation within two metres	\$337.00	<b>\$387.55</b>
15 to 25mm meter relocation more than two metres	\$515.00	<b>\$592.25</b>

### Water meter disconnection\*

	Excluding GST	Including GST
15 to 25mm disconnection	\$337.00	<b>\$387.55</b>
All other domestic water connections, relocations and disconnections		Price on application

*\* These are standard fees and additional charges may apply depending on the nature of the site.*

### Subdivision and network extension connections

Connection of a water or wastewater network extension to the public network	Price on application
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### Wastewater

	Excluding GST	Including GST
Pressure wastewater collection boundary kit		Price on application
CCTV inspection of wastewater line (per inspection)	\$330.00	<b>\$379.50</b>

### Invoicing and payment

We will send you a bill for your water, wastewater and other associated charges every month via email or post. Your bill will include a breakdown of how these charges are calculated. Charges associated with connections will be billed separately.

If you have trouble paying your bill, please contact us. We will ensure that any customer unable to pay their bill can discuss options with us before we try to recover any outstanding payment.

#### Payment due date

Payment of your monthly bill is due within 21 days of the bill date.

## Administration

	Excluding GST	Including GST
Additional copy of account	\$4.35	<b>\$5.00</b>
Account processing fee	\$17.39	<b>\$20.00</b>
Processing of refunds (first refund no charge)	\$21.74	<b>\$25.00</b>
Special meter reading fee	\$21.74	<b>\$25.00</b>
Rain tank meter application processing, per application	\$43.48	<b>\$50.00</b>
Debt collection fee (plus agency cost)	\$58.26	<b>\$67.00</b>
Legal collection fee (plus agency cost)	\$111.30	<b>\$128.00</b>
New product approval fee		Price on application

## Other charges

### Meter testing

	Excluding GST	Including GST
15 to 25mm (site test)	\$136.00	<b>\$156.40</b>
15 to 25mm (lab test)	\$314.00	<b>\$361.10</b>
Larger than 25mm		Price on application
Aborted test	\$77.00	<b>\$88.55</b>

Payment of charges associated with connections is due within 14 days of the bill date. Please allow a minimum of two working days for the payment to appear on your account.

#### Administration fees

Any balance unpaid after the due date may incur an administration fee of \$7.50 or 1% of the overdue amount, whichever is greater, per month or part of a month.

#### Terms

This leaflet is subject to any changes that we are entitled to make in accordance with our customer contract which is available upon request or can be viewed online at [www.watercare.co.nz](http://www.watercare.co.nz).